

Phrases That Describe These Skills and Traits

- Adept in operational reengineering requiring effective strategic planning and implementation skills.
- Demonstrate proactive process management and production modification strategies that maximize yields.
- Experienced in all phases of quality control and program implementation to facilitate internal efficiency.
- Extensive experience in all phases of project management within a multitiered organization.
- Skillfully utilize vast knowledge of total quality and change management principles to produce results.
- Successfully conceived and implemented reengineering programs to reduce costs and increase profits.
- Exceptionally talented at team-building, training, and rallying staff support of revised operations.
- Capable of providing effective consultative direction related to technical execution of key projects.
- Revitalized underperforming locations through strategic reorganization of marketing and business plans.
- Possess skills in quality improvement, as well as strengths in business-opportunity identification.
- Maintain in-depth knowledge of operations management, including total quality practices, work process/operations analysis, production supervision, and customer retention.
- Proven ability to devise and implement strategies that improve front-line organizations.

COUNSELING / SOCIAL WORK

Skills

- | | | | |
|-----------------------------|-----------------------|----------------------|-------------------|
| ■ Treatment planning | ■ Crisis intervention | ■ Observation | ■ Listening |
| ■ Situation assessment | ■ Counseling | ■ Emergency response | ■ Mentoring |
| ■ Rehabilitation management | ■ Decision making | ■ Client evaluation | ■ Coaching |
| ■ Progress mapping | ■ Case management | ■ Programming | ■ Action planning |

Personal Traits

- | | | | |
|--------------------------|-------------------------|-------------------------|--------------|
| ■ Psychologically astute | ■ Empathetic | ■ Compassionate | ■ Intuitive |
| ■ Inquisitive | ■ Open-minded | ■ Multiculturally aware | ■ Analytical |
| ■ Nonjudgmental | ■ Emotionally sensitive | ■ Team-oriented | ■ Patient |
| ■ Discrete | ■ Trustworthy | ■ Resourceful | ■ Ethical |

Phrases That Describe These Skills and Traits

- Conceived and implemented numerous program enhancements in student advisement counseling.
- Extensive experience in educating staff to quickly handle crisis and special-needs scenarios.
- Utilize superior development skills to create successful activity and treatment programs.
- Implement a reality therapy approach providing extensive special-needs training for clients with serious eating disorders, diabetes, abuse, abandonment, neglect, and behavior problems.
- Dual expertise in nursing and counseling, facilitating healing using integrated modalities.
- Talented at initiating, developing, and implementing educational and counseling services.
- Strong counseling skills used to rehabilitate families and improve family systems functioning.
- Adept in providing extensive crisis intervention and ongoing individual and family counseling.
- Skilled in treatment plan development outlining clients' needs, goals, and corrective steps.
- Experienced in all phases of the counseling process from client intake to treatment implementation.